



BENCH REPAIR TECHNICIAN

Job Description

POSITION SUMMARY:

This position has a primary responsibility of diagnosing, troubleshooting, documenting, and repairing electronic equipment down to the component level.

COMPANY OVERVIEW:

i5LED is a factory-direct electronics manufacturer specializing in the integration of custom solutions for the audio-visual industry. Our mission is to be the first choice for innovative displays solutions to clients who chose value first. Our core values are the backbone of our business and guide our hiring process: we are innovative, ingenious, intentional, indomitable, and do all the above with integrity.

PERFORMANCE OBJECTIVES:

- Diagnose and Troubleshoot: Identify issues in electronic modules and instrument panels.
- Repair and Replace: Fix or replace defective components to restore functionality.
- Routine Maintenance: Conduct regular inspections and maintenance on repair equipment.
- Testing: Verify the functionality and performance of repaired equipment.
- Documentation: Maintain detailed records of repairs and maintenance activities.
- Collaboration: Work with other technicians and engineers to resolve complex issues.
- Stay Updated: Keep up with the latest technical advancements and repair techniques.
- Safety: Adhere to safety protocols and industry standards during repairs.
- Customer Support: Provide technical support and guidance to customers or end-users.
- General Warehouse Organization & Housekeeping: Manage and maintain service-related inventory product and supplies. Basic housekeeping duties in service area and general warehouse spaces.
- Showroom/Demo Equipment: Maintain all showroom and demo equipment in working condition.



CAPABILITIES/KEY COMPETENCIES

- Proficient in ultra-fine pitch LED diode and board-level trace repair
- Proficient in using diagnostic, testing, and board-level repair equipment.
- Strong problem-solving skills.
- Proficient in basic Microsoft tools (i.e. Word, Excel, etc.)
- Ability to work in a team environment.
- Ability to adjust working priorities in a fast-moving environment.

EDUCATION & EXPERIENCE

- Associate degree in electronics, mechanical engineering, or a related field.
- Certification in electronics repair or a similar qualification.
- Experience with LED controller equipment and relevant repair equipment types to the industry.

PHYSICAL REQUIREMENTS

- Ability to sit and/or stand site for extended periods of time
- Ability to lift 50lbs